

QUALITY POLICY

The senior management defines and bases quality policy on primary aim of the total satisfaction of its costumers and every interested parts.

ATTENTION FOCUSED ON THE COSTUMERS AND INTERESTED PARTS

IRPLAST S.p.A. primary commitment is to understand costumers'needs:

- Carrying actions out for their totally satisfaction
- Respecting market's reference requisite and involved parts on own process
- Fulfilling to obligatory and voluntary laws and regulations

APPROACH FOR PROCESSES

IRPLAST S.p.A defines our own critical processes by:

- Planning activities
- Continuous controlling
- Managing them in order to be conform to aims to be pursued
- Specifying associated responsibility

LEADERSHIP AND COMMITMENT

The senior management pursues with great effort to spread and develop the knowledge for "Quality" with the aid of a business management system that corresponds to the operational legal standards UNI EN ISO 9001:2015.

For this purpose:

- It makes available appropriate technological resources and means
- It defines Quality targets coherent with the company's policies and strategies compatible with the contest

RISKS AND OPPORTUNITIES' EVALUATION

IRPLAST S.p.A. uses "risk-based thinking" as approach in order to require the actions.

For this purpose:

- It evaluates and negotiates risks linked to the contest and process
- It recognises and uses the opportunity

STAFF INVOLVEMENT AND APPRECIATION

In our company people are an important resource and their full involvement improves their evaluation.

It's fundamental:

- Recognising the professional and personal competences that the company requires
- The accurate selection of external collaboration
- The appreciation of the personnel highlighting, the relevance of each task and responsibility
- The encouragement of staff growth through suitable training courses

IMPROVEMENT

Primary and permanent aim of IRPLAST S.p.A. is improving the service of own Quality Management System, which pursues through:

- Risks and opportunities' evaluation
- Check's time
- Periodic examination by Directorate

IRPLAST S.p.A
Managing Director

